



DMCA Policy

White River Connect, LLC., (Connect) respects the intellectual property rights of others and expects its users to do the same. In accordance with the Digital Millennium Copyright Act of 1998, the text of which may be found on the U.S. Copyright Office website at www.copyright.gov/legislation/dmca.pdf, and specifically in accordance with 17 USC § 512(c)(3), Connect will respond expeditiously to claims of copyright infringement committed using the Connect service and/or any Connect website (the "Site") if such claims are reported to Connect's Designated Copyright Agent.

When Connect receives a notice from a copyright holder or its authorized representative regarding an alleged violation of law by someone using an IP address identified as belonging to Connect, the following action will be initiated:

1. Connect personnel will review the address to determine whether the address is in use by Connect or by one of its affiliates. If the address has been assigned to an entity other than Connect, the DMCA notice will be forwarded to that entity for review and any action or response if Connect can identify the owner.
2. If the address is assigned and used by Connect or one of its customers, Connect personnel will attempt to identify the user. If the offender cannot be identified, the Designated Agent listed on Connect's Internet site will be notified in order to respond accordingly to the copyright holder or its agent. Copyright holders may contact Connect as outlined under Notification of Copyright Infringement to provide notice of any potential violations. The following actions may be taken with offenders:
 - a. If the offender is an employee, the responsible supervisor will be notified, and appropriate disciplinary action may be warranted. A copy of the violation will be filed by HR in the employee's personnel file.
 - b. If the offender is a customer, the customer will be notified by telephone and email of the offense.
 - i. If it is a first-time offense, the customer will be notified and advised that an alleged violation of copyright law has been received and that any further violations could affect the customer's access to the Internet.
 - ii. Notification of a second offense will result in the same action.
 - iii. A third offense will result in notice that Internet service will be restricted for ninety (90) days to limit the ability to violate the law.
 - iv. A fourth offense will result in termination of Internet service.

c. Connect will consider all relevant facts and circumstances when determining whether or not termination of access and/or use privileges is appropriate.

3. White River Connect's Designated Agent shall be responsible for the overall enforcement of this procedure.